

Illinois Low Income Household Water Assistance Program (LIHWAP)

Crisis Program for Drinking Water and Wastewater



LIHEAP, Weatherization and CSBG customers may be income eligible for Water Assistance. *Other restrictions may apply.*

Customers may receive a benefit of up to \$1,500 total for:

- Disconnection – Amount to Reconnect
- Imminent Disconnection – Amount to Prevent Disconnection
- Disconnection Fees, Late Fees – all regular fees
- Arrears / Past Due Balance

Provide your itemized water and/or wastewater bill at your intake appointment.

Benefits are only available once for water and once for wastewater/sewer, per household, from December 1, 2021 through August 31, 2023.