

# Illinois Low Income Household Water Assistance Program (LIHWAP)

## Program for Drinking Water and Wastewater



LIHEAP, Weatherization and CSBG customers may be income eligible for Water Assistance. *Other restrictions may apply.*

Customers may receive a benefit of up to \$1,500 total for:

- Disconnection – Amount to Reconnect
- Imminent Disconnection – Amount to Prevent Disconnection
- Disconnection Fees, Late Fees – all regular fees
- Arrears / Past Due Balance ***if your bill is \$50 or more and not in disconnect or imminent disconnect status***
- **NEW** this year - Rate reduction up to \$400
- **NEW** this year - You may receive a benefit for PY2023 even if you received a benefit for PY2022

You will need to provide your itemized water and/or wastewater bill at your intake appointment.

*Benefits are only available once for water and once for wastewater/sewer, per household, per Program Year, from July 1, 2022 through August 31, 2023.*